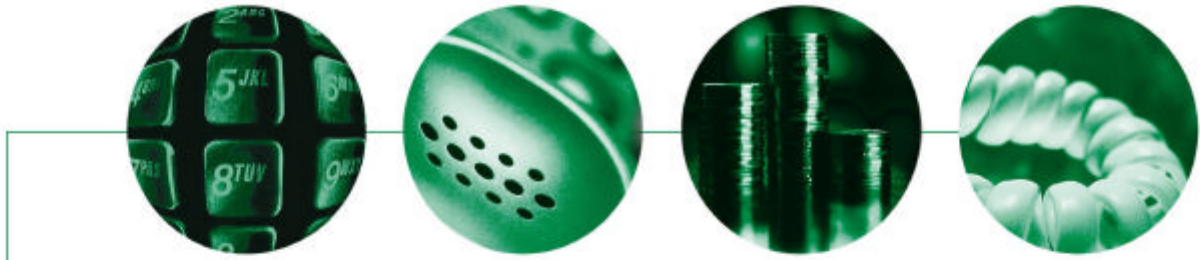


# Phoenix<sub>2000</sub>



## Call Accounting & Billing System

**Phoenix2000** call accounting system is a comprehensive tool to improve productivity, increase efficiency and manage telephone charges.

**Phoenix2000** help administrators to forecast, monitor and allocate communication expenses. Conveniently designed to suit the telephone accounting and billing requirements of small, medium and large size companies.

**Phoenix2000** analysis, manage and control telephone traffic received by any telephone system (PBX).

### Minimum Operating System

- Pentium
- 32MB Ram (64MB for windows 2000)
- One dedicated RS -232 serial port
- 300MB free disk space
- CD-Rom drive
- Printer (optional)

### Technical Specifications

- Capacity** unlimited number of extensions
- Network** client/server network ready
- Security** Key Pro
- Compatibility** integration with any PBX system



## Allocate Cost

The cost of calls should be allocated to the department, division, extension, authorization code. With telecom charges running upwards of 30% of gross for some service industries, phone calls represent a big chunk of your bottom line.

## Build Productivity

**Phoenix2000** provides detailed telephone charges reports which highlight phone usage practices. This often encourages more focused and right to business calls.

## Cut Misuse & Abuse

**Phoenix2000** provides exception management Reports which highlight long duration, excessive cost and misdialed calls.

## Hotel/Motel Version

Extensions may be assigned to different categories (rooms, booths, administrative, lounges) and billing of guest extensions upon check-out.



# Phoenix 2000

## Call accounting system feature highlight For Microsoft Windows 95 / 98/ ME/ 2000 / NT 4.0

- Easy installation user friendly GUI.
- Monitor all outgoing and incoming calls in real-time collection.
- Call details such as (Extension, Trunk, Dialed number, Call type, Duration, Cost and Destination).
- Rate setting support local rate, long distance, discount scheme and holidays.
- Enquiry can be made by Account/ User name/ Extension/ Depts./ Trunk/ Auth. Code/ Group/ Dialed Number/ Destination/ Date . . .
- Definition of cost centers.
- Immediate display of call records filtered by different criteria.
- Real time monitoring of calls as they are made.
- Different password levels for restricted access/exit to and from the system.
- Lock menu.
- Flow chart for PBX parameters settings.
- Compatible with any PBX SMDR system ( Alcatel, Avaya, Ericsson, Nortel, Panasonic . . .)
- Client / Server Network ready.
- Language selection.
- Personalized header for client bills.
- User-defined reports.
- Internal directory.
- Omission of dialed numbers and extensions.
- Masking of number dialed.
- Background color selection.
- Screen Saver.