

ACCU LOG2000

DIGITAL TELEPHONE VOICE RECORDING SYSTEM

ACCU LOG2000 is a full featured recording system that records 8 to 64 channels in increment of 8, operating in Microsoft Windows 98, 2000, XP. **ACCU LOG2000** offers basic ability to record, store and manipulate bidirectional conversation over the phone line or extension of a PABX system.

Economical in price – powerful in performance!

Now small to medium companies with limited budgets can experience the features and functionality of larger centers. **ACCU LOG2000** is extremely easy to use allowing quick and efficient access, retrieval, replay and back up of voice files.



Application

- Small to medium business enterprises to log important telephone conversations.
- Customer service center and reservation offices to archive recordings base on call nature.
- Lawyer, attorney, accountant, money markets, and VIPs to record important calls and transactions verifications.
- Military agency, aviation unit and public safety to log all incoming calls.
- Hotel, school, resort and restaurant to avoid phone harassment by recording.

On line monitoring

Online monitoring enables supervisor to monitor and evaluate live customers interactions

Centralized networking capability

ACCU LOG2000 can be connected to an organization's LAN/WAN network, which allows even more ways to access and share voice recordings.

Quick search, retrieval and replay

With **ACCU LOG2000**, past recordings can be retrieved and played back from the LAN/WAN network. Search parameters such as date, time, extension number and so forth can be selected.

Large capacity voice recording

Provides instant recall of last 5,600 to 20,000 hours of recorded audio.

System uniqueness

With the combination of the Phoenix2000 call accounting/billing software and **ACCU LOG2000** connected to CO lines, the conversations on both analog and digital extensions are recorded, retrieved and played back by extension number, phone number, duration, channel number...



Specifications

- Channel capacity: 64 channels in increment of 8.
- Voice storage: 5,600–20,000 hrs, when saved by 80GB hard disk.
- Built in audio output.
- Recording trigger: Password, off hook and VOX.
- LAN/WAN compatibility
- 2X/8X compression cards.
- Available for most telephone systems.
- Administrator/User passwords.



Files retrieving

- Search thru server and workstation.
- Retrieve and playback by date, time, channel number, dial string or phone number, extension, duration...
- From to Search.
- Conditional search.
- Phone Book.

Audio output

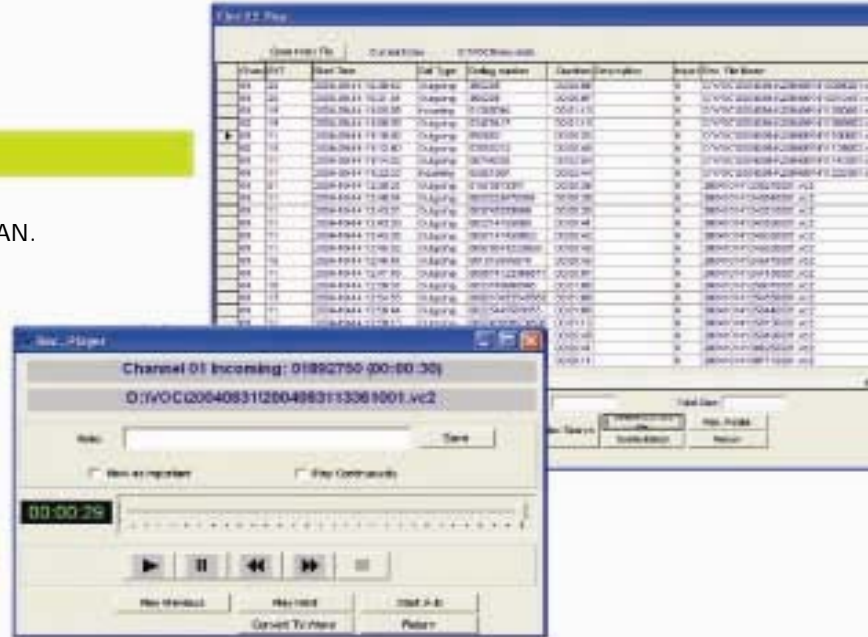
- Playback from server.
- Playback from sound card speaker over LAN.
- Convert to wav files.

Replay feature

- Fast forward and rewind.
- Loop play.
- Next and previous.

Monitoring

- Live conversation monitoring.
- Restricted monitoring access.
- FSK/DTMF caller ID available.



Recording and storage plan

- Real-time recording trigger.
- Storage volume threshold.
- Permanent storage.
- Recording files copy to 3.5" floppy disk, DAT, MO, DVD, CD-RW, network disk drive, e-mail, ZIP, compact flash, smart media.
- Automatic Backup.
- Loop recording (cover earliest recording when remaining disk space is unavailable).
- Disable recording for specific channels, extensions and specific telephone numbers.

Hardware requirement

CPU	Intel Pentium III, minimum
Memory	128 MB, minimum
Hard disk capacity	5 MB free for basic system
Operating software	Windows 98 / 2000 / XP
System capacity	Each PCI slot accommodates 8 circuits, total up to 64 circuits. (Note: Common PC = PCI slot 8 ~ 24 circuits; IPC = PCI slot 8 ~ 64 circuits).